



English: Catering Sector

Sku: PC380

Horas: 110

Formato: HTML

OBJETIVOS

The objective of this course is to apply the acquired fundamentals of the English language, communicating with one or more interlocutors in relation to dealing with work situations in the catering sector.

CONTENIDOS

Unit 1: Receiving clients, welcoming and seating

Useful expressions and vocabulary

Function:

Arriving at a restaurant.

Receiving and accomodating clients.

Restaurant customer service.

Grammar

Grammar: There is / There are

Some / Any

Vowel sounds: /e?/ and /??/

Practice in context

Exercises Unit 1

Unit 2: Presenting information, advising and recommending

Useful expressions and vocabulary

Function:
Interaction with clients.
Presenting information. Recommendations.

Grammar

Grammar:
Present simple.
Vowel sounds: /?/ and /??/

Practice in context

Exercises Unit 2

Unit 3: Explaining and instructing. Explaining dishes and drinks

Useful expressions and vocabulary

Function:
Food basics.
Explaining food.
Kitchen appliances.

Grammar

Grammar:
Adjectives used for food.
Relative pronouns.
Describing dishes.
Past simple.

Practice in context

Exercises Unit 3

Unit 4: Taking orders. Appetisers

Useful expressions and vocabulary

Function:
Table essentials.
Snacks.

Grammar

Grammar:
Would like.

Can.
The time
Vowel sounds /ʔ/ and /iʔ/

Practice in context

Exercises Unit 4

Unit 5: Taking orders. Starters

Useful expressions and vocabulary

Function:
Starters.
Seafood.
Vegetables.

Grammar

Grammar:
Present perfect.
Passive voice. Consonant sounds: /ʔ/ and /g/

Practice in context

Exercises Unit 5

Unit 6: Taking orders. Main courses

Useful expressions and vocabulary

Function:
Taking orders.
Kinds of meat.
Meat products.
Kinds of fish.

Grammar

Grammar:
Adjective formation.
Preposition of place.
Compound nouns. /ʔʔn/ and /ʔʔn/ sounds

Practice in context

Exercises Unit 6

Unit 7: Taking orders. Desserts

Useful expressions and vocabulary

Function:
Desserts.
Sweet ingredients.
Nuts.

Grammar

Grammar:
Indefinite pronouns.
-ed and -ing adjectives.
Vowel sounds: /ə/ and /aə/

Practice in context

Exercises Unit 7

Unit 8: Taking orders. Drinks

Useful expressions and vocabulary

Function:
Non-alcoholic drinks.
Alcoholic drinks.
Drink ordering.
Tools.

Grammar

Grammar:
Giving advice.
Should.
Question tags.

Practice in context

Exercises Unit 8

Unit 9: Money matters

Useful expressions and vocabulary

Function:
Paying the bill.

Currencies.

Grammar

Grammar:
Word formation.
Adverbs.
Modifiers.
Saying prices.

Practice in context

Exercises Unit 9

Unit 10: Farewe Is – Customers are leaving

Useful expressions and vocabulary

Function:
Farewels.
Oferings.

Grammar

Grammar:
Past perfect.

Practice in context

Exercises Unit 10

Unit 11: Taking phone cals. Reservations

Useful expressions and vocabulary

Function:
On the telephone.
Reservation.

Grammar

Grammar:
Future simple.

Practice in context

Exercises Unit 11

Unit 12: Giving directions: inside and outside.

Useful expressions and vocabulary

Function:

Directions on the street.

Directions in the restaurant.

Grammar

Grammar:

Zero conditional

First conditional

Practice in context

Exercises Unit 12

Unit 13: Menus, leaflets, letters and faxes

Useful expressions and vocabulary

Function:

Menus

Leaflets

Letters

Grammar

Grammar:

Second conditional

Third conditional

Practice in context

Exercises Unit 13

Unit 14: Complaints and apologies

Useful expressions and vocabulary

Function:

Complaints.

Apologies.

Requests.

Grammar

Grammar:
Making requests.
Interrupting.
Confirming.
Also and too.

Practice in context

Exercises Unit 14