

# Al English: Stress Management and Ergonomics in the Workplace

**Sku:** PC393

Horas: 30

# **OBJETIVOS**

This course covers two topics associated with wel-being at work: stress management and ergonomics. A review of the common causes of stress through reading and listening exercises that practise different ski Is such as gapped texts and dictation as wel as a review of the most important vocabulary. A lesson on possible solutions for stress with a focus on mindfulness at work incorporate listening and reading practice with practical advice. The ergonomics lessons look at the physical factors that can cause health problems in the workplace. After an introduction to the topic of ergonomics, with typical vocabulary and problems presented in reading and listening exercises, there is a lesson on possible solutions to help people adapt their working styles and workstations. Both topics are reviewed at the end of the course with exercises to recycle the key vocabulary and concepts covered. There are speaking and writing assignments as wel as role-plays covering some of the topics explored in the course, providing an opportunity for free practice.

# **CONTENIDOS**

#### **Stress Management**

Vocabulary & Skills

- Vocabulary: stress, health, mindfulness, relaxation
- Skills: reading comprehension, reading gaps, reading for gist, sentence transformation, listening
- Grammar: prepositions, word formation

- Causes and Symptoms of Stress
   Reading comprehension, gapped reading exercises.
- Writing Assignment: Flyer
   Write a flyer based on causes and symptoms of stress.
- Speaking Assignment: Picture Description Describe a picture related to stress.
- Phases of Stress
   Vocabulary and listening/reading for gist.
- Work-related Stress
   Reading gap-fill; vocabulary including synonyms.
- Writing Assignment: Memo
   Write a memo about causes and symptoms of stress.
- Speaking Assignment: Definitions
   Provide verbal definitions of common stress symptoms.
- Pronunciation Assignment: Stress Management Record reading a short text about stress management.
- Role-play: Stress Management
   Speaking practice on stress management topics.

#### **Solutions for Stress**

Vocabulary & Skills

- · Vocabulary: mindfulness, relaxation
- Skills: reading comprehension, sentence transformation, listening

- Writing Assignment: Email Informal email to a friend suffering from stress.
- Speaking Assignment: Mindfulness
   Speaking practice on mindfulness and stress management.
- Writing Assignment: Email Informal email about solutions for stress.
- Speaking Assignment: Solutions for Stress Record answers about solutions for stress.
- Pronunciation Assignment: Mindfulness
   Read a text on benefits of mindfulness for stress.
- Role-play: Solutions for Stress Speaking practice on stress solutions.

# **Ergonomics – The Basics**

Vocabulary & Skills

- Vocabulary: office furniture, ergonomics, health, body parts, synonyms
- Skills: reading for gist, gapped text

- Introduction to Ergonomics
   Write a brief description of ergonomics and its importance.
- Speaking Assignment: My Work Space
   Describe own workspace and its ergonomics.
- Ergonomics: A Case Study
   Reading about a manager improving an employee's ergonomic environment.

- Writing Assignment: Email
   Complaint email about uncomfortable workspace.
- Speaking Assignment: Advice Give advice to a friend on ergonomics.
- Pronunciation Assignment: Ergonomics Read a short text on ergonomics.
- Role-play: Ergonomics The Basics
   Speaking practice on fundamentals of ergonomics.

# Is Your Office Ergonomic?

Vocabulary & Skills

- Vocabulary: office furniture, ergonomics, synonyms
- Skills: reading for gist, gapped reading, listening dictation

- Writing Assignment: Email Request new office furniture from HR.
- Speaking Assignment: Picture Description
   Describe a picture of an office and discuss its ergonomics.
- Ergonomics Checklist Solutions to common ergonomic problems.
- Writing Assignment: Survey
   Writing task based on ergonomics.
- Speaking Assignment: Advice
   Speaking task giving advice on ergonomics.

- Pronunciation Assignment: Office Ergonomics Read a short text on office ergonomics.
- Role-play: Is Your Office Ergonomic?
   Speaking practice on ergonomics.

# **Ergonomics - Solutions**

Vocabulary & Functions

- Vocabulary: health problems, exercises
- Functions: asking/giving advice, giving instructions

- Writing Assignment: Injury
   Email to HR explaining an injury and requesting help.
- Speaking Assignment: Ergonomics Answer questions about ergonomics.
- Ergonomics in the Factory
   Reading about ergonomics in factories and warehouses.
- Writing Assignment: Sentences
   Writing task on ergonomics topic.
- Speaking Assignment: Ergonomics in Factories & Warehouses Speaking task on this topic.
- Pronunciation Assignment: Advice Read advice on common health issues.
- Role-play: Ergonomics Solutions
   Speaking practice on ergonomic solutions.

#### Revision

Stress and Distress - Review
 Vocabulary: stress, health, time management
 Skills: reading and listening gap-fill exercises.

Ergonomics - Vocabulary Review
 Review vocabulary on office furniture, body parts, and health issues.

Ergonomics - Review
 Review introduction to ergonomics, ergonomic workplaces, exercises, and advice.
 Skills: matching, error checking, gapped reading and listening.

Role-play: Problems with Workspace - Employee
 Practice describing problems and responding to suggestions.

Role-play: Problems with Workspace - HR
 Practice understanding problems, making suggestions, and asking questions.

Role-play: Stress Management - Employee
 Focus on causes and solutions for workplace stress.

Role-play: Stress Management - HR
 Role-play as HR listening and offering solutions to an employee.

#### **Final Test**

• Series of questions testing vocabulary and topics covered in the course.